

## Warranty statement and maintenance requirements for



Ecosurface offer a 5 year warranty on the integrity of the installed surface as follows:

- It will maintain its integrity for use as a safety surface, pathway or leisure surface for at least five years from the date of installation. *Light shedding of dislodged rubber shreds is expected. Mechanical or deliberate damage is not covered. Claims arising from post install ground movement cannot be covered.*
- There shall be no problems caused by organic growth through the mulch surface. *Surface growth is not covered*
- The pigment will remain sealed onto the rubber shreds and will not wear off. *As with any and all surfaces, there may be a build-up of surface grime or atmospheric contamination which is beyond any installer's control.*
- Ecosurface use UV stable pigments and have oven tested the finished product so that we have industry leading colours available. *However colour will always remain subjective so changes in colour tone are not considered under warranty claims.*
- There are no formal maintenance requirements or routine procedures needed to maintain the integrity of the surface or for the warranty to remain valid. *Any cleaning of the surface or removal of growth etc. is purely at the discretion of the user for aesthetic reasons only, and only a light brush and water should be used.*
- In the unlikely event that repairs are needed; Ecosurface liability is limited to re-establishing the integrity of the surface as fit for purpose only. *We cannot accept complaints based purely on aesthetics nor can we consider claims for consequential loss.*

(Note: The term GUMMIBOND® and this warranty only applies when the complete system of recycled rubber mulch, polyurethane binder and proven installation method are supplied by Ecosurface. It cannot be applied where Ecosurface is used as a material supplier only. We cannot under any conditions provide a warranty where 3<sup>rd</sup> party installers are used).